



December 9, 2008

Dear Mr. Stancil:

Time Warner Cable has added 20 channels in the past year including ESPNU HD, Discovery Channel HD, MGM HD, CNN HD, BIO HD, Speed HD, Planet Green HD, Food Network HD, and HGTV HD just to name a few. Plus, more channels will be added soon. If you're a Road Runner customer, you can take advantage of our increased download speeds and surf the internet faster than ever before. Also, with Digital Phone service, there are three different calling plans to choose from.

To enable us to continue adding programming and making investments in new technology, we will make adjustments to monthly prices beginning with the customer's next billing statement. As required whenever our prices are adjusted, we have ensured that our new prices for regulated levels of service are in compliance with Federal Communication Commission rules. A complete chart of prices is listed below. In addition, if the customer is currently receiving a promotional discount, that discounted price will remain in effect until the end of the promotional period.

Message-510, Co-58, Div-61, Franch# 520, Franch Name-Chapel Hill

Cable Services	Current Price	New Price
Basic Cable Service	\$13.95	\$13.00
Standard Cable Service (requires Basic Cable)	\$39.50	\$43.66
Digital Cable Packages		
DIGIPiC 1000 (includes Basic, Standard, Digital Service, Digital Cable box, and remote)	\$68.00	\$71.95
DIGIPiC 1500 (includes DIGIPiC 1000, 1 Premium Channel and Premium On Demand)	\$79.50	\$83.45
DIGIPiC 2000 (includes DIGIPiC 1000, 2 Premium Channels and Premiums On Demand)	\$88.00	\$91.95
DIGIPiC 3000 (includes DIGIPiC 1000, 3 Premium Channels and Premiums On Demand)	\$96.50	\$100.45
DIGIPiC 4000 (includes DIGIPiC 1000, 4 Premium Channels and Premiums On Demand)	\$105.00	\$108.95
Digital Cable Options		
Each Additional Digital Tier (Digital Variety • Encore Movie Pak • Nuestra Tele • Cinema Choice)	\$2.95	No Change
Digital Sports and Games Tier	\$3.50	\$4.95
DVR Service	\$7.95	\$10.95
HD Suite	\$6.95	No Change
Disney Channel On Demand	\$3.99	No Change
Howard TV On Demand	\$13.99	No Change
Playboy Monthly Subscription	\$19.99	No Change

High Speed Internet		
Road Runner High Speed Online (without Cable or Digital Phone)	\$49.95	No Change
Road Runner (with Cable and/or Digital Phone)	\$47.95	No Change
Road Runner (with Digital Cable)	\$42.95	No Change
Turbo Charged Road Runner (in addition to Road Runner)	\$9.95	No Change
Road Runner Lite (without Cable or Digital Phone)	\$34.95	No Change
Road Runner Lite (with Cable and/or Digital Phone)	\$32.95	No Change
Road Runner Lite 768	\$24.95	No Change
EarthLink High Speed Internet	\$49.95	No Change
Wireless Home Networking	\$9.95	\$11.95

Digital Phone Services		
Digital Phone Nationwide (without Cable or High Speed Internet)	\$49.95	No Change
Digital Phone Nationwide (with Cable OR High Speed Internet)	\$44.95	No Change
Digital Phone Nationwide (with Cable AND High Speed Internet)	\$39.95	No Change
Digital Phone Carolinas (without Cable or High Speed Internet)	\$39.95	No Change
Digital Phone Carolinas (with Cable OR High Speed Internet)	\$34.95	No Change
Digital Phone Carolinas (with Cable AND High Speed Internet)	\$29.95	No Change
Digital Phone Local (with Cable OR High Speed Internet)	\$29.95	No Change
Digital Phone Local (with Cable AND High Speed Internet)	\$24.95	No Change
Digital Phone International OnePrice® (in addition to Digital Phone Nationwide or Carolinas AND Cable or High Speed Internet)	\$19.95	No Change
Digital Phone Second Phone Line (Nationwide)	\$29.95	No Change
Digital Phone Second Phone Line (Carolinas)	\$24.95	No Change
Digital Phone Second Phone Line (Local)	\$19.95	No Change
Voice Mail	\$3.95	No Change

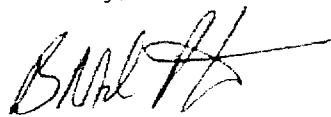
Equipment and Other Pricing		
Digital Box	\$7.21	\$7.23
Universal Remote Control	\$0.31	\$0.32
Primary Digital Tier	\$9.10	No Change
Digital Package (includes Digital Box, Remote and Digital Tier)	\$16.62	\$16.65
Digital Package on Additional Outlets (each)	\$8.95	\$8.98
Nuestra Tele Package (includes Digital Box, Remote, Basic Service and Nuestra Tele)	\$24.95	No Change
Nuestra Tele con HBO (includes Digital Box, Remote, Basic Service, Nuestra Tele and HBO)	\$34.95	No Change
Choice of one Premium Service (with the Digital Tier)	\$11.50	No Change
Choice of one Premium Service (without the Digital Tier)	\$11.95	No Change
Each Additional Premium Service (with the Digital Tier)	\$8.50	No Change
Each Additional Premium Service (without the Digital Tier)	\$8.50	No Change
Family Choice	\$12.99	No Change
CableCard	\$2.50	No Change
Non-addressable Converter	\$0.25	\$0.21

Installation and One-Time Charges		
New Installation, Underground Installation or New Aerial Drop	\$19.95	No Change
Reconnect Fee	\$19.95	No Change
Apartment Installation	\$19.95	No Change
Additional Outlet (During Primary Install)	\$19.95	No Change
Additional Outlet (Separate Trip)	\$29.95	No Change
Other Services Trip Charge	\$19.95	No Change
Upgrade Fee	\$9.95	No Change
Add or Change Addressable Cable Services	\$2.00	No Change

Wall Fish	\$85.00	No Change
Wireless Network Installation	\$39.95	No Change
HD Installation	\$39.95	No Change
Remote Replacement	\$13.95	No Change
Non Pay Reconnect	\$29.95	No Change
Transfer Fee	\$14.95	No Change
International Call Blocking	\$19.95	No Change
Home Phone Number Change After Installation	\$24.95	No Change
Native Number Fee	\$5.95	No Change
Non Published Fee	\$5.95	No Change
Late Fee	\$7.00	No Change
Cable Services	Current Price	New Price

As always, please feel free to call me directly if you have any questions at 919-573-7040.

Sincerely,



Brad Phillips
Vice President, Government and Public Affairs
Time Warner Cable East Carolina Division



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Message-514, Co-58, Div-69, Franch# 710, Franch Name- **Chapel Hill**

Cable Services	Current Price	New Price
Basic Cable Service	\$9.35	\$9.50
Standard Cable Service (requires Basic Cable)	\$41.25	\$44.14
Digital Cable Packages		
DIGIPiC 1000 (includes Basic, Standard, Digital Service, Digital Cable box, and remote)	\$67.22	\$71.15
DIGIPiC 1500 (includes DIGIPiC 1000, 1 Premium Channel and Premium On Demand)	\$78.22	\$82.65
DIGIPiC 2000 (includes DIGIPiC 1000, 2 Premium Channels and Premiums On Demand)	\$87.22	\$91.15
DIGIPiC 3000 (includes DIGIPiC 1000, 3 Premium Channels and Premiums On Demand)	\$95.72	\$99.65
DIGIPiC 4000 (includes DIGIPiC 1000, 4 Premium Channels and Premiums On Demand)	\$104.22	\$108.15
Digital Cable Options		
Each Additional Digital Tier (Digital Variety • Encore Movie Pak • Nuestra Tele • Cinema Choice)	\$2.95	No Change
Digital Sports and Games Tier	\$3.50	\$4.95
DVR Service	\$7.95	\$10.95
HD Suite	\$6.95	No Change
Disney Channel On Demand	\$3.99	No Change
Howard TV On Demand	\$13.99	No Change
Playboy Monthly Subscription	\$19.99	No Change

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Digital Phone Nationwide (with Cable OR High Speed Internet)	\$44.95	No Change
Digital Phone Nationwide (with Cable AND High Speed Internet)	\$39.95	No Change
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