

# 2000 Comprehensive Plan

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- Participatory government accessible and responsive to the population
  - A citizenry informed of Town functions and activities
-


# Tonight's Presentation

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- Introduction to e-democracy,
  - Board's plan for implementation of e-democracy and digital government through a web strategy,
  - Role GIS and infrastructure.
-



E-democracy is the  
use of digital communication  
technologies to promote direct  
and active participation  
in government



# S. Columbia St. Example

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- Create a web page for the issue
  - Post written positions to web page.
  - Create an electronic interest group
  - Use online polls & post results
  - Create a listserv and ask UNC & DOT to participate.
  - Notify residents of hearings
  - Link web page to the relevant section of 2030 plan
-

# Benefits of E-Democracy

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- Better understanding between the university, DOT, and residents
  - More transparent and accessible decision making process
  - Historical trail for new residents
-

# E-democracy builds understanding

---

- Access to official and unofficial information, such as agendas, minutes, and budgets
  - Documents linked together over time and across issues through dynamic search functions; and
  - Communications and decision making tools, such as GIS, listservs, polls, and surveys
-

# What will it take to institute e-democracy in Chapel Hill?

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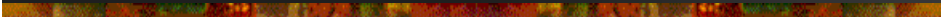
- Strategic deployment of information technologies
  - Informed advocacy of the council and town manager
  - Funding
-

# Similar Initiatives


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- Minnesota, Maine, Iowa
  - Chicago, New York
  - Mecklenburg and Wake counties
-





Together, we can plan  
and implement a course of action  
that will establish Chapel Hill as  
a leader in e-democracy.



**IMPLEMENTATION PLAN**  
**For Redesigned Website**  
**For Town of Chapel Hill**

Technology Advisory Board

# The Town's Public Website is for

---

- **Citizens**

- Private Individuals
- Business People
- University Faculty, Staff & Students
- Town and County Staff
- Federal Agency Staff
- Visitors

# Key Features of the Proposed Website

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- **Accessible**

- In homes
- In libraries
- In workplaces
- In homeless shelters

- **Compliant with Americans for Disabilities Act**

- **Standards-based**

# Website will provide access to:

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- Town departments and town officials
- Proposed legislation
- Notices of public meetings
- Forms and applications
- Access to geographic information

“A pictures is worth a thousand words”

... so, here's an example



Ballgame at Fleming Stadium

## Wilson welcomes you!

Please select a service from the menu to the right.

- [Citizen](#)
- [Business](#)
- [E-Services](#)
- [Government](#)
- [Newcomers](#)
- [Wilson Energy](#)



**Did You Know?**  
Barton College is ranked "A Best Southeastern College" by *The Princeton Review*.

**Council Meeting**  
October 21, 2004  
7:00:00 PM

### What's Going On?

**Business Welcome**  
*Recognize Opportunity,  
Realize Wilson*

**Windows Media:**  
[Small](#) | [Med](#) | [Large](#)  
 **Apple Quicktime:**

This site is designed for you - to be powerful, yet easy to use.

- Online utility bill pay is now available. Click on "E-services".
- News items are updated daily.
- "What's Going On?" is a link to numerous Wilson calendars.

Wilson is a growing community of nearly 50,000 people at the crossroads of I-95 and US 264; halfway between New York and Miami, between Raleigh and Greenville. We're one hour from the tech-savvy Research Triangle Park and two hours from North Carolina's warm, inviting beaches.

Wilson is large enough to lead, small enough to feel like home.

### Wilson News

[Citizens get chance to meet City Manager candidates \(10/11\)](#)

[Customers enjoy Public Power Week \(10/8\)](#)

[New Habitat home](#)

Wilson, NC

www.wilsonnc.org



You are here: [Home](#) » [Citizen](#)



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- [Business](#)
- [E-Services](#)
- [Government](#)
- [Newcomers](#)
- [Wilson Energy](#)

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- [Calendars](#)
- [City Departments](#)
- [Environmental Services Schedule](#)
- [I Want To...](#)
- [News](#)
- [Wilson Transit System](#)

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City of Wilson, North Carolina  
112 Goldsboro Street - PO Box 10  
Wilson, North Carolina 27894-0010  
(252) 399-2200

Send any Questions or Comments to the [webmaster@wilsonnc.org](mailto:webmaster@wilsonnc.org)



# Citizen



## I Want To...

[View Related Sites](#)

- View [City News](#)
- View Calendars of Events
  - View [Community Calendar](#) for Upcoming Community Events
  - View [Parks & Recreation Calendar](#) for City Sports and Recreational Events
  - View [Police Calendar](#) for City Police Events
  - View [Government Calendar](#) for Council, Board and Committee Meetings
- View [Meeting Agendas](#) for City Council and Board of Adjustment
- Browse Job Openings
  - Browse [Job Openings at the City of Wilson](#)
  - Browse [Job Openings in the Police Department](#)
- View [City Government Reports](#)
  - View and Download [Annual City Budget](#)
  - View and Download [Comprehensive Annual Financial Report](#)
- Signup for [Utility Bill Draft](#) from Bank Account
- Enroll for [Utility Bill Due Date Extension](#)
- View and Download [Sports Schedules](#)
- Find Out About [City Recreational Facilities](#)
- Find Out About [City Sports and Recreation Programs](#)
- View [Crime Watch Community Programs](#)
- View [Crime Stoppers Statistics](#)
- View [City's Most Wanted List](#)

[Citizen](#)

[Business](#)

[E-Services](#)

[Government](#)

[Newcomers](#)

[Wilson Energy](#)



## Business



### I Want To...

- Find Out About [Doing Business with the City](#)
- Bid on [City Contracts](#)
- View [Government Calendar](#) for Council, Board and Committee Meetings
- View [Meeting Agendas](#) for City Council and Board of Adjustment

### Resources on Other Sites

- [Welcome to Wilson](#)
- [Chamber of Commerce](#)
- [Wilson County](#)
- [Wilson Economic Development Council](#)

[Citizen](#)

[Business](#)

[E-Services](#)

[Government](#)

[Newcomers](#)

[Wilson Energy](#)



Wilson, NC

www.wilsonnc.org



You are here: [Home](#) » [Departments](#) » [Purchasing Division](#) » Bid Request System

## Purchasing Division Bid Request System

Welcome to the Purchasing Division's online Bid Request System. The purpose of this site is to provide information on the availability of current bidding opportunities from the City of Wilson.

### Latest Bid Requests:

#### [2005- 38 Ton Hydraulic Telescopic Crane & Mounting](#) (#2004-13)

**Description:** ... [Read More](#) »

**Bidding Started:** 9/30/04 at 2:48 PM

**Bidding Ends:** 10/28/04 at 2:00 PM

#### [Easement Clearance](#) (#2004-12)

**Description:** REQUEST FOR... [Read More](#) »

**Bidding Started:** 9/30/04 at 10:09 AM

**Bidding Ends:** 10/26/04 at 2:00 PM

#### [2005 Derrick Digger & Mounting](#) (#2004-11)

**Description:** A D V E R T I S E M E N T City of Wilson Wilson , North Carolina "2005 DERRICK DIGGER & MOUNTING" Bid #2004-11... [Read More](#) »

**Bidding Started:** 9/27/04 at 2:03 PM

**Bidding Ends:** 10/25/04 at 3:00 PM

[All Current Bid Requests](#) »

### Latest Awarded Bids:

[Citizen](#)

[Business](#)

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[Awarded Bids](#)

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[Our Links](#)



# E-Services



- [Citizen](#)
- [Business](#)
- [E-Services](#)
- [Government](#)
- [Newcomers](#)
- [Wilson Energy](#)

**Thank you for your interest in our Online Utility Payment System. In order to use the system, you must first enroll. Please Read the Instructions below before attempting to use the system.**

**Enrollment Instructions:**

The first time you use our Online Utility Bill Pay Application, you will need to Enroll in the system. THIS IS A ONE-TIME PROCESS.

To complete the enrollment process, please have your Wilson Energy Utility Services Invoice available. You will need the Customer/Location Number(Account Number), Cycle/Route Number, and 5-digit mailing address zip code located at the top of the invoice. The Customer/Location Number (Account Number) and Cycle/Route Number must be entered EXACTLY as it appears on your invoice, including any dashes(-). Do NOT enter the +4 portion of your zip code even if it is available on the invoice.

[Online Utility Payments Enrollment for First Time Users](#)

[Online Utility Payments](#)

Wilson Energy Utility Services Invoice	
<p><b>Service Address</b> 100 Main Street</p> <p><b>Mailing Address 5-Digit Zip code</b> W. E. Customer 456 City Street</p>	<p><b>Cycle/Route Number</b> 03-01</p> <p><b>CUSTOMER / LOCATION NUMBER</b> 12345-6789</p> <p><small>WILSON ENERGYS HAS A BUDGET BILLING PLAN THAT MAY BE JUST RIGHT FOR YOU. FOR MORE INFORMATION CALL 399-2200.</small></p>

# information plan.



## Mayor Greeting

Thank you for your interest in Wilson, my hometown.

One visit will show you why so many people are moving here. Tree-lined streets, excellent schools and abundant public services are just the beginning.



We're also home to beautiful antique shops, the North Carolina Baseball Museum and the best barbecue in America.

I've traveled a lot of places, but none has the charm of Wilson.

To find out more about our city, we've included **two short trivia quizzes** related to our website:

- [One is for children,](#)
- [the other for the rest of us.](#)

You can find every answer somewhere in this site.

- [Citizen](#)
- [Business](#)
- [E-Services](#)
- [Government](#)
- [Newcomers](#)
- [Wilson Energy](#)

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- [Agendas](#)
- [Boards](#)
- [Council Districts](#)
- [Elected Officials](#)
- [Government Calendar](#)
- [History](#)
- [Mayor Greeting](#)
- [Child Quiz](#)
- [Adult Quiz](#)
- [Public Information](#)
- [Special Reports](#)
- [Surplus Donations](#)



## Government Calendar

- [Citizen](#)
- [Business](#)
- [E-Services](#)
- [Government](#)
- [Newcomers](#)
- [Wilson Energy](#)

### Events Calendar

October 2004						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

- [Download Word Version](#)
- [Download HTML Version](#)

Month:  Year:

### Events for This Month

#### Recreation Commission

**Date:** Monday, October 04, 2004

**Time:** 5:30 PM

**Location:** Operations Center

**Category:** Boards, Commissions, Committees

#### Five Points Task Force

**Date:** Monday, October 04, 2004

**Time:** 7 PM

**Location:** Omega House on Fairview Avenue

**Category:** Boards, Commissions, Committees

#### Planning Board

**Date:** Tuesday, October 05, 2004

**Time:** 7 PM

**Location:** Council Chambers

**Submittal Date:** 9/7/2004

**Category:** Planning Board

#### Historic Preservation Commission

- [Home](#)
- [Agendas](#)
- [Boards](#)
- [Council Districts](#)
- [Elected Officials](#)
- [Government Calendar](#)
- [History](#)
- [Mayor Greeting](#)
- [Public Information](#)
- [Special Reports](#)
- [Surplus Donations](#)

- [Community Calendar](#)
- [Parks & Recreation Calendar](#)
- [Police Calendar](#)



[Departments](#)



The City of Wilson Police Department employs highly trained individuals for a variety of public service roles. From our horse patrol and K-9 units, to administration and our special response team, the City of Wilson Police Department is here to protect your safety twenty-four hours a day, seven days a week.

### Department Organization

- Chief of Police
  - Field Operations Commander
    - [Central Lieutenant](#)
      - [Sergeant](#)

- [Citizen](#)
- [Business](#)
- [E-Services](#)
- [Government](#)
- [Newcomers](#)
- [Wilson Energy](#)

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- [Administration](#)
- [Forensic Unit](#)
- [Horse Patrol](#)
- [Investigations](#)
- [K-9 Units](#)
- [Services](#)
- [Special Response Team](#)
- [Districts](#)
- [Public Interest](#)
- [Events](#)

Wilson, NC

www.wilsonnc.org

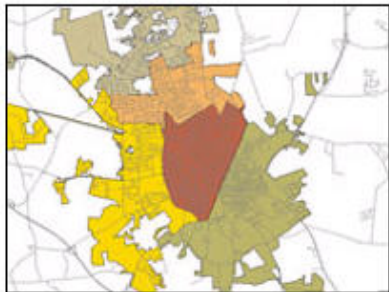


You are here: [Home](#) » [Departments](#) » [Wilson Fire/Rescue Services](#) » [Response & Demographics](#) » [Service Maps](#)



## Wilson Fire/Rescue Services

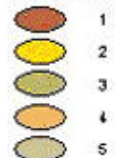
### Service Color Maps



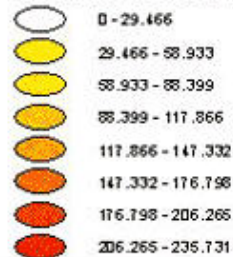
[Larger Version of City Service Map](#)

#### Map 13: Structural Fires

##### Fire District



##### Hot Spot for Structural Fires



- [Citizen](#)
- [Business](#)
- [E-Services](#)
- [Government](#)
- [Newcomers](#)
- [Wilson Energy](#)

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- [Service Color Maps](#)
- [GIS Info](#)
- [Stations & Apparatus](#)
- [Personnel & Leadership](#)
- [Hiring & Recruitment](#)
- [News](#)

**Emergency Dispatch  
Phone: 911**

307 West Hines Street  
Wilson, NC 27893 (252)  
399-2891

July-September 2005





You are here: [Home](#) » [Departments](#) » [Parks & Recreation](#)

## Parks & Recreation

Welcome

### Director's Note

Fall and Winter - what great times for exciting activities! Inside or outside enjoy the many benefits awaiting your participation. Athletics, instructional programs, indoor pool, reservoirs, seniors, golf, ceramics and so much more are available - just waiting for you! So be active and take advantage of your Parks & Recreation services. You will see and feel the difference!



- Kent Montgomery, *Director of Parks and Recreation*

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[Wilson Energy](#)

[Parks & Recreation](#)  
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[Our Staff](#)

[Our Facilities](#)

[Our Programs](#)

[Sports Schedules](#)

[Events Calendar](#)

[Our Directory](#)

[Forms & Brochures](#)

[City Beautification](#)

### Parks & Recreation At A Glance

#### Our Facilities:

Select a Facility:

#### Our Programs:

Select a Program:

#### Sports Schedules:

Fall Soccer 11-12 Boys: [Word](#)

Fall Soccer 11-12 Girls: [Word](#)

Fall Soccer 13-15 Coed: [Word](#)

Fall Soccer 4 Year Olds: [Word](#)

Fall Soccer 5-6 Coed: [Word](#)

Fall Soccer 7-8 Boys: [Word](#)

#### Forms & Brochures:

Instructional Registration Form: [PDF](#) [HTML](#)

[HTML](#)

Athletic Participation Form: [PDF](#) [HTML](#)



You are here: [Home](#) » [Departments](#) » [Public Services](#) » [Environmental Services](#) » [Recycling](#)

## Environmental Services (Solid Waste Services)

### Recycling

Recycling is provided for residential customers as part of solid waste services. It is collected in city trucks which can be identified by the red sign on each side. The recycling symbol on an item does not automatically mean the City can accept it. What we accept is based on the end-user market in our area. Currently we accept the following items:



- Steel and aluminum cans,
- Glass bottles
- #1 and #2 plastics (milk & soft drink bottles)
- Newspaper and inserts, magazines, white paper, phone books.



Recycling is collected on your regular garbage collection day – RAIN OR SHINE. Bins should be placed at the curb by 7:00 am to ensure collection, regardless of the time crews usually collect, as routes may change

[Citizen](#)

[Business](#)

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[Household Garbage](#)

[Compost / Yard Waste](#)

[Recycling](#)

[Bulky Waste](#)

[Schedules](#)

[Frequently Asked Questions](#)

[Refuse Trailer Rental](#)



## Web Forms

### Online Web Forms

**Bank Draft Enrollment:** Enroll Wilson Energy's Automatic Bank Draft Program and save time in paying your utility bill.

**Due Date Extension:** Extend your Utility Bill Due Date for a nominal administrative fee of \$3.

**Change of Utility Service:** Request to have your Utilities Services connected, disconnected or transferred.

**Privilege License Application:** Fill out Business License Application form.

**Employment Interest:** Fill out our interest form to be notified by email of job openings at the City of Wilson.

**Citizen's Report:** Report incidents of theft, vandalism, or lost property to the Wilson Police Department.

### Note: Printer Required

To complete any of these online forms, you will have to print out and mail or fax a final confirmation page. *Make sure you are able to print to a printer before you begin.*



[Citizen](#)

[Business](#)

[E-Services](#)

[Government](#)

[Newcomers](#)

[Wilson Energy](#)



[Departments](#) / [GIS Application Development](#) / [Maps](#)

### Map Related Services

- [City of Charlotte](#)
- [Mecklenburg County](#)

### Online Address and Property Lookup Applications:

- [Real Estate Lookup](#)
- [Street Name Locator](#)
- [Street Assessment Lookup](#)

### Online Mapping Applications:

- [Parcel-level Mapping Research \(POLARIS\)](#)
- [Address Information Center](#)
- [Air Quality Monitoring Sites GIS](#)
- [E-Mapper](#)
- [FloodZone Application](#)
- [Healthy Communities](#)
- [Map & Go](#)
- [The Park Locator](#)
- [Recycling Center Locator](#)
- [Student Assignment Express](#)
- [Voter Information Express](#)
- [Surface Water GIS](#)
- [Well Information System](#)



### In Person Customer Service/Custom Maps/GIS Data

- [Custom Maps and Data Needs](#)
- Mecklenburg Register of Deeds Office
- [Charlotte-Mecklenburg Planning Commission](#)
- [Charlotte Engineering & Property Management](#)

### Events Calendar

**Real Estate GIS Information** - Detailed, parcel-level mapping.

**My Neighborhood**  
Enter your Name or Address or Parcel ID

**E-Mapper**  
Locate a local government facility

### QUESTIONS - COMMENTS

Include an email address to request a reply.

SUBMIT TO AUTHOR

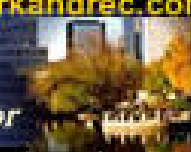
- What is GIS?
- Application Services
- Application Inventory
- Awards
- Feedback
- Links
- Maps
- POLARIS



# Mecklenburg County Park and Recreation Department

parkandrec.com

*The Park Locator*



The official website for the Mecklenburg County Park and Recreation Department



PICK A MAP SEARCH OPTION:  
(Best Map View at 1024x768 Res.)

[Display Park Locator Map](#)

[Locate a Specific Park Facility](#)

[Locate a Park Facility Near an Address](#)

Powered by:



The information provided by this program is prepared for the inventory of real property within Mecklenburg County and is compiled from recorded deeds, plats, tax maps, surveys, and other public records and data. Users of this map data are hereby notified that the aforementioned public primary information sources should be consulted for verification of the information. Mecklenburg County and its mapping contractors assume no legal responsibility for the information contained herein.



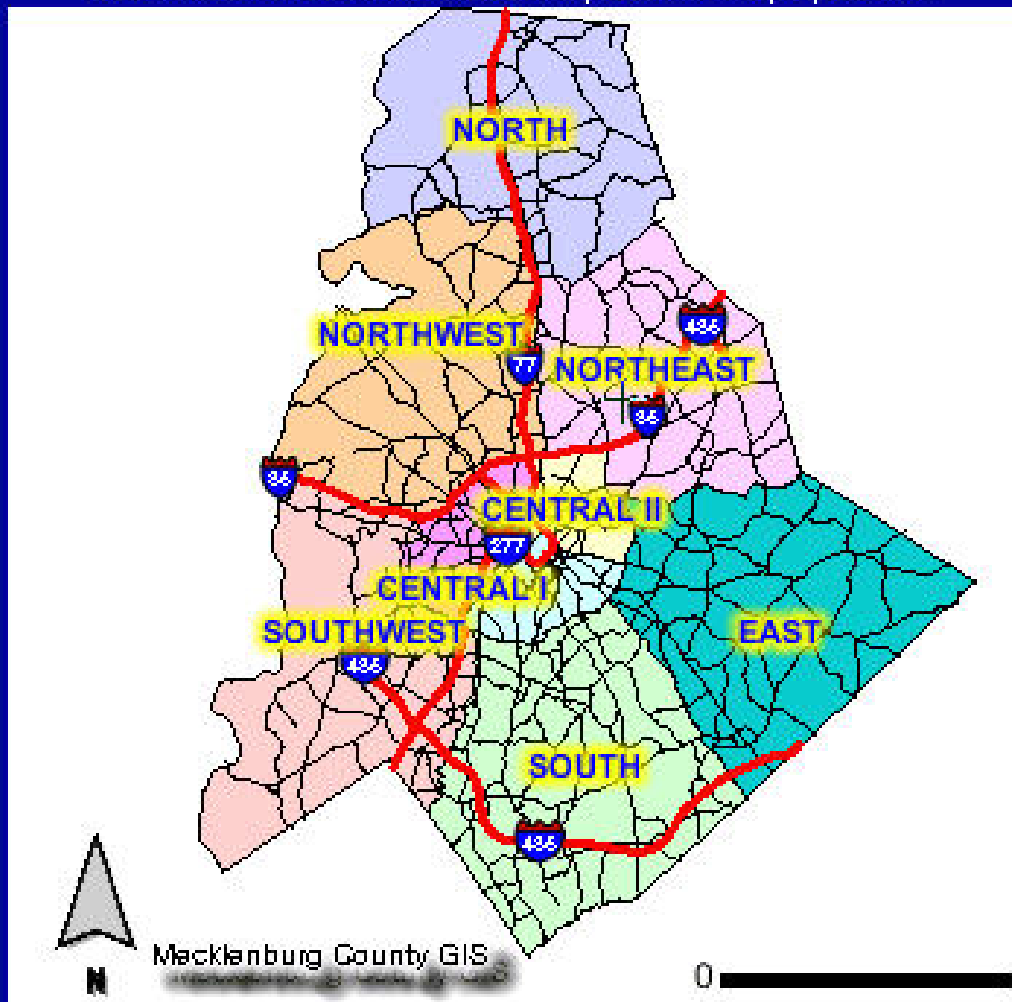
# Mecklenburg County Park and Recreation Department

parkandrec.com

The Park Locator

The official website for the Mecklenburg County Park and Recreation Department

Pick a tool icon from the sidebar to perform a map operation.



[Search Options](#)

- LEGEND**
- INTERSTATES
  - MAIN ROADS
  - PARK DISTRICTS**
  - CENTRAL I
  - CENTRAL II
  - CENTRAL III
  - EAST
  - NORTH
  - NORTHEAST
  - NORTHWEST
  - SOUTH

The information provided by this program is prepared for the inventory of real property within Mecklenburg County and is compiled from recorded

# To Get From Here to There

---

- Nine-step Implementation Plan
- Begins with a **Consultant** who
  - understands e-democracy
  - can develop the website

---

October-December 2004

# Gather Necessary Information

---

- Internally
  - Analyze current activities & budgets
- Externally
  - Focus groups with
    - Town employees
    - Citizens

---

January-March 2005



# Use Standards-Based Approach

---

- Create metrics for usability
- Develop archiving strategy

April-May 2005

---

# Create Content Plan

---

- Identify supplementary content
- Use development method that  
complies  
with standards

---

June 2005

# Final Steps

---

- Consultant presents plan
- Deliverable:
  - Detailed design
  - Mock-up
  - Cost and staff requirements

---

July-September 2005

# Estimated Cost for Website Development

\$40-50,000

A Worthwhile Investment

# GIS Strategy

---

- Working on the GIS Strategic Plan
  - Early Findings
    - Significant progress will not be made until a programmer analyst is obtained
    - An important decision tool the Council will find useful as part of e-democracy rollout
    - Carrboro has some good examples as did Evelyn's example
-

# Infrastructure Strategy

---

- Beginning to take stock of what we have, how it is deployed and used
  - Subcommittee that has been formed has excellent experience in this area
-

# Going Forward

---

- Find a time this fall to spend planning time with the Council (a ~1-hr work session) to define and discuss e-democracy, policy implications and provide guidance to the Committee
  - Fund the Web Development Strategy at ~ \$50,000
-