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ATTACHMENT 3

113 Windsor Circle
Chapel Hill, North Carolina 27516

Ms Kathleen Thompson, Director
Chapel Hill Public Library
100 Library Drive
Chapel Hill NC 27514

Dear Ms Thompson

I'm writing to ask you about a recent policy change at the CHPL, namely the decision to raise the fee for using ILL Books from \$1 to \$10. Was this your decision? Was it the library board's decision? Was it imposed on the library from the outside, and if so, by whom? Or was the fee raised with the intention of shutting down this service?

I have greatly appreciated being able to borrow books through this service, but it is now priced (way) out of my reach, and I'm very disappointed.

I do look forward to hearing from you.

Sincerely

Janet Johnston

10 Sept 02