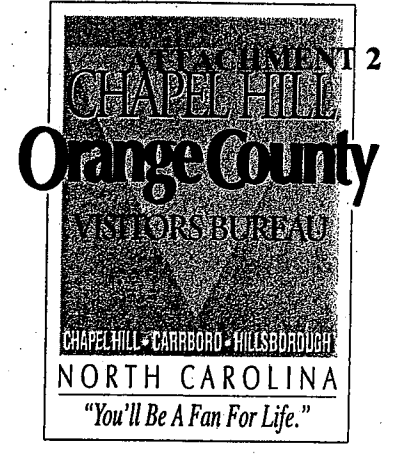


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SEP 16 2002
BY: *gja*



September 6, 2002

Mr. Calvin Horton, Town Manager
Town of Chapel Hill
306 North Columbia Street
Chapel Hill, NC 27516

RE: Parking at 501 West Franklin

Dear Cal:

Thank you for taking the time to meet with me to discuss the Visitors Bureau's new Visitor Information Center that will open later this month. As I mentioned the Center will eventually be open seven days a week to provide information and services for visitors to Chapel Hill & Orange County. Annually, more than 1.5 million people visit Orange County's visitor attractions and features and spend more than \$107 million.

In an effort to provide ease of access and facilitate usage of the Visitor Information Center, we would like to request the on-street parking spaces immediately in front of the Center at 501 West Franklin Street be converted to 30-minute, time-limited parking spaces without meters. Additionally, we would like to request that one of the spots be reserved for Handicapped parking. The front entrance will serve as the wheelchair accessible entrance for the Visitor Information Center.

We appreciate the on-going support from the Town of Chapel Hill in our mission to service and attract visitors. Please do not hesitate to contact me if you have questions or desire additional information. We look forward to a positive response regarding this request.

Sincerely,

Joe Blake
Executive Director